

CANNON BUILDING 861 SILVER LAKE BLVD., SUITE 203 DOVER, DELAWARE 19904-2467

BOARD OF PHARMACY

TELEPHONE: (302) 744-4500 FAX: (302) 739-2711 WEBSITE: <u>DPR.DELAWARE.GOV</u> EMAIL:<u>customerservice.dpr@state.de.us</u>

# COMMUNITY PHARMACY PHARMACIST-IN-CHARGE SELF-INSPECTION REPORT INSTRUCTIONS

#### **Purpose of the Self-Inspection Report**

The Pharmacist-in-Charge (PIC) and all pharmacists on duty are responsible for ensuring that their pharmacies comply with all state and federal laws governing pharmacy practice. The primary purpose of this form is to guide you through a self-inspection that will help you identify and correct areas of non-compliance with state and federal law. Board inspectors will also use the completed form to evaluate the pharmacy's level of compliance.

When a Board inspector identifies an area of deficiency, he or she may issue a Deficiency Notice. The PIC is required to respond in writing. Identifying and correcting an area of non-compliance before the Board inspection can eliminate the Deficiency Notice. Note that neither the self-inspection nor Board inspection evaluates your compliance with all the laws and rules of the practice of pharmacy.

When conducting your self-inspection, it is important to take the time to review the relevant sections of law and regulations and then to personally verify that your pharmacy is in compliance. Avoid assuming that your pharmacy is compliant even if "that's the way it has been for years." Note that not having (or not being able to readily retrieve) required documents and records is a common deficiency cited during unannounced inspections. Maintain all such documents in a well-organized manner, such as a binder, and accurately describe the location(s) of the required documents on your Self-Inspection Report, if the required documents are readily available to the inspectors, even when you are not present during the inspection, you can reduce your chance of receiving a Deficiency Notice in this area.

If you have questions during your self-inspection, you may contact an inspector by emailing <a href="mailto:customerservice.dpr@state.de.us">customerservice.dpr@state.de.us</a> or call (302) 744-4500.

#### When to Complete Self-Inspection Report

The PIC of a Delaware-licensed community pharmacy must complete this Self-Inspection Report:

- within 30 days of your first being designated as PIC, and
- by February 1 of each year while you continue as the PIC.

Section 3.1.2.7 of the Board's <u>Rules and Regulations</u> describes this requirement. Failure to complete the *Self-Inspection Report* when required, as explained above, may result in disciplinary action.

#### Completing and Retaining the Report

<ul> <li>Complete all items on the self-inspection report form.</li> <li>The form provided online is not fillable but can be saved to your computer. It is suggested that you print the form and complete it by hand as you inspect the various aspects of your pharmacy. After you complete it, it can be scanned and saved.</li> <li>Carefully confirm whether or not you are compliant and mark the appropriate box to the right of each item. If you have any deficiencies please correct them and explain what measures you took and the date of correction next to the question.</li> </ul>
Review the report with your staff pharmacists, technicians and interns.
INFORM ALL PHARMACISTS AND PHARMACY STAFF WHERE THE SELF INSPECTION FORM IS LOCATED. THE STAFF MUST BE ABLE TO LOCATE THIS FORM AT THE TIME OF ANY BOARD OF PHARMACY INSPECTION
Print out and Sign the completed report form.

Retain the completed and signed printout of the form on-site at the pharmacy so that it is immediately available for inspection at all

- times, even if you are not present when an unannounced inspection occurs.
  Retaining a copy of the completed form on your computer is *not* sufficient.
- Do not mail the completed form to the Pharmacy Board office.



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# STATE OF DELAWARE **BOARD OF PHARMACY**

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## COMMUNITY PHARMACY PHARMACIST-IN-CHARGE SELF-INSPECTION REPORT

PHARMACY INFORMATION  Name of Pharmacy (as shown on license):			Date PIC Self-Ins	pection w	as per	formed:	/	/		
Delaware Pharmacy License Number: A3 Controlled Substances Registration PH  DEA Registration #:  Location Address:	РΗ	ARMACY INFORMATI	ON							
DEA Registration #:		Name of Pharmacy (a	as shown on license):							
Street (No PO Boxes)		Delaware Pharmacy L	icense Number: A3			C	ontrolled Substa	ances Registration	on PH	
City State Zip  Phone: Fax: Email:  Enter hours of operation: Weekdays AM to PM AM t		DEA Registration #: _			_					
City State Zip  Phone: Fax: Email:  Enter hours of operation: Weekdays AM to PM AM t		Location Address: _								
Phone: Fax: Email:			Street (No P	PO Boxes)						
Enter hours of operation:    Weekdays			Ci	ity				State	<del></del>	Zip
operation:    Weekdays		Phone:	Fax:		Er	nail:				
SaturdayAM toPMAM toPM			M/a alcelarca		_				_	DM
Sunday AM to PM		operation:								
Holidays AM to PM AM to PM AM to PM  1. PHARMACY PERSONNEL INFORMATION  PIC Name (as shown on license) Pharmacist License No A1   Enter date (month/day/year) that you became PIC for this pharmacy:   List all other registered pharmacists who will be dispensing at the Pharmacy A1   A1 A1 A1   List all support personnel including pharmacy technicians, pharmacy interns, and pharmacy			•							
1. PHARMACY PERSONNEL INFORMATION  PIC Name (as shown on license) Pharmacist License No A1  Enter date (month/day/year) that you became PIC for this pharmacy:  List all other registered pharmacists who will be dispensing at the Pharmacy.			•							
List all support personnel including pharmacy technicians, pharmacy interns, and pharmacy		List all other registered pharmacists who will		_	this pri					
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List all support personnel including pharmacy technicians, pharmacy interns, and pharmacy									A1	
List all support personnel including pharmacy technicians, pharmacy interns, and pharmacy									A1	
technicians, pharmacy interns, and pharmacy									A1	
		technicians, pharmacy	y interns, and pharma	acy			FULL NAME		CERTIFIC	ATE NUMBER
				_						

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## PHARMACY PERSONNEL INFORMATION, Continued

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Are all supportive personnel under immediate supervision of a pharmacist ( <u>24 Del.</u> <u>C.§2507</u> )?	es 🗌 No 🗌	
Do the pharmacy technicians perform only tasks permitted by Section 19.2 of the Pharmacy Rules and Regulations?	es 🗌 No 🗌	
Is the schedule for technical support available during all pharmacy operation hours as described by Section 3.8 of the Pharmacy Rules and Regulations?	es 🗌 No 🗌	

## 2. RECORDS, REFERENCE MATERIALS AND OTHER DOCUMENTS

List where each of the following items is located inside the pharmacy. Be as specific as possible (e.g., "file cabinet drawer").

RECORD	LOCATION
Current Delaware laws, regulations and alerts (if not electronic):	
PIC Self-Inspection Reports for last three years	
Biennial controlled substance inventory	
Schedule II-V invoices for last three years	
Completed CII order forms (DEA form 222) for last three years	
Current CPR cards and immunization certification documents	
Support personnel training manual and documentation of training	

### 3. REFERENCE MATERIALS

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Are reference materials current and available in either hard copy or electronic form ?	Yes 🗌 No 🗌	
Do the reference materials include all of the following as required by the sections of the Pharmacy Rules and Regulations shown?		
<ul> <li>Provide information on the therapeutic use, dosing, pharmacology, adverse effects, and interactions of drugs dispensed to patient (Section 3.3.2.1)?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Provide information helpful in the counseling of patients on the use of drugs dispensed (Section 3.3.2.2)?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Enable the pharmacist to properly compound medicines within accepted standards of pharmacy practice (Section 3.3.2.3)?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Include a list of therapeutic equivalents for drugs dispensed (Section 3.3.2.4)?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Include current Delaware and federal laws and regulations governing pharmacy and controlled substances (Section 3.3.2.5)?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Provide any other information necessary to the safe and effective practice of pharmacy for the specific practice setting (Section 3.3.2.6)?</li> </ul>	Yes 🗌 No 🗌	

### 4. PHARMACY POLICIES & PROCEDURES

In addition to location, list policy number and page where each of the following is found.

POLICY/PROCEDURE	LOCATION	POLICY NUMBER & PAGE
Dispensing of pharmaceuticals		
Monitoring & removing recalled, outdated drugs		
Automated dispensing systems		
Delegation for authority when PIC is not available		
Compounding		
Vaccinations		
Quality assurance		
Long term care		

## 5. LICENSES & PERMITS

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Have you verified that all wholesalers from which you purchase medication are licensed/registered in Delaware?  Enter names and license/ registration numbers of primary and secondary wholesalers: Primary:	Yes □ No □	
Are all pharmacists, technicians and interns aware that they should report arrests, convictions and suspected and known violations to the Board?	Yes ☐ No ☐	
Are each of the following items posted, displayed or plainly visible?		
<ul> <li>Current Federal and State Registrations/permits?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Current licenses of the pharmacists that practice at this location?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Sign with the name of pharmacist on duty and name of the PIC?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Sign stating that medication errors may be reported to Board of Pharmacy?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Sign stating that patient can request lot and expiration date of medication at the time Rx is filled?</li> </ul>	Yes □ No □	

# 6. PHYSICAL FACILITIES Section 3.4 of the Pharmacy Rules and Regulations

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Does the pharmacy have sufficient size, space, sanitation, and environmental control for adequate distribution, dispensing, and storage of drugs and devices including a sink with hot and cold water, shelves, refrigerator/freezer, narcotic cabinets and safes and counter areas which are adequate to avoid crowding?	Yes   No	
Is the temperature monitored and maintained (keep logs for refrigerator and freezer)?		
Room temp maintained at (58°-77°F)	Yes ☐ No ☐	
Refrigerator temperature maintained (36°- 46°F)	Yes ☐ No ☐	
Freezer temperature maintained at (-13°-14°F)	Yes ☐ No ☐	
<ul> <li>Are logs present for all areas listed above (room temp/refrigerator/freezer) with an area to document corrective action if a temperature is out of range</li> </ul>	Yes ☐ No ☐	
<ul> <li>Are refrigerator temperatures checked twice a day if the refrigerator contains vaccines as per CDC requirements?</li> </ul>	Yes ☐ No ☐ N/A ☐	
Is the pharmacy area, kept clean and free of clutter (including refrigerator, sink, counting trays, automated dispensing machines, floors, etc.)?	Yes 🗌 No 🗌	
Does the pharmacy have all the required equipment and is the equipment in good working order?	Yes 🗌 No 🗌	
Is there adequate key control (24 Del. C.§2533)?		
Is the key in possession of the pharmacist only?	Yes ☐ No ☐	
<ul> <li>Does the procedure for storage and documentation of the use of a spare key prevent authorized access?</li> </ul>	Yes ☐ No ☐	
Describe the procedure used when floater obtains key:		
Do the building standards and security meet the requirements of Sections 3.5 and 3.6 of the Pharmacy Rules and Regulations?		
Is a minimum of nine square feet partitioned area available for counseling?	Yes 🗌 No 🗌	
Is the counseling area set apart by 5-foot dividers on two sides?	Yes 🗌 No 🗌	
<ul> <li>When the prescription department and front store hours are different, is a floor- to-ceiling physical barrier used?</li> </ul>	Yes ☐ No ☐ N/A ☐	
<ul> <li>Is the "No professional services rendered" sign posted when the prescription department is closed?</li> </ul>	Yes ☐ No ☐ N/A ☐	
Are filled prescriptions stored only in the department or a secured storage area?	Yes ☐ No ☐	

## 7. PATIENT COUNSELING Section 5.2 of the Pharmacy Rules and Regulations

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	. INSPECTION QUESTION		CORRECTIVE ACTION/DATE
	How is a new prescription identified as requiring counseling for new and refill?		
	Is a patient's refusal/acceptance of counseling documented?		
	Describe type of record kept:	Yes 🗌 No 🗌	
	Does the record indicate who made the offer to counsel?	Yes 🗌 No 🗌	
	Does the record indicate who counseled the patient?	Yes 🗌 No 🗌	
	Is written information also provided?	Yes ☐ No ☐	
	Is counseling conducted in a confidential manner?	Yes ☐ No ☐	
	Are the following included with all prescriptions that are delivered to the patient?		
	Written information about the prescription?	Yes ☐ No ☐	
	Phone number and hours that a pharmacist is available to answer questions?	Yes ☐ No ☐	
В.	COMPOUNDING PHARMACY Section 5.1.6 of the Pharmacy Rules and Regulation	ons .	
	INSPECTION QUESTION		CORRECTIVE ACTION/DATE
	Is all compounding (NOT including reconstituting antibiotics) performed only by the R.Ph.?	Yes ☐ No ☐	
	If NO, is a log maintained showing the identity of the compounding person?	Yes ☐ No ☐	
	<ul> <li>Is a log maintained, per FDA, that lists all of the ingredients and product information used in the compound (manufacturer, lot number, manufacturers expiration date, quantities used)?</li> </ul>	Yes ☐ No ☐	
	If compounding is done by support personnel, does the R.Ph. check each step?	Yes  No  No  N/A  N/A	
	Is the pharmacy performing sterile compounding?	Yes ☐ No ☐	
9.	REPACKING PHARMACY Section 6.3 of the Pharmacy Rules and Regulations		
	INSPECTION QUESTION		CORRECTIVE ACTION/DATE
	Is the pharmacy performing re-packing? If NO, skip to section 10. DISPENSING PHARMACY.	Yes 🗌 No 🗌	
	When repackaging is done, does the log show the date repacked, the control number, the expiration date, the name and strength of the drug, and the person who prepared it?	Yes ☐ No ☐	
	If not repacked by a pharmacist, is there notation of the pharmacist's check?	Yes 🗌 No 🗌	
10.	DISPENSING PHARMACY Section 5.0 of the Pharmacy Rules and Regulations		
	INSPECTION QUESTION		CORRECTIVE ACTION/DATE
	Are automatic counting devices used in the pharmacy?  If NO, SKIP TO THE NEXT QUESTION in this section.  If YES, does each cell contain the following:	Yes 🗌 No 🗌	
	a. Name of the drug?	Yes 🗌 No 🗌	
	b. Manufacturer's name and NDC?	Yes ☐ No ☐	
	c. Date filled?	Yes   No	
	d. Batch/lot number and expiration date of the batch/lot?	Yes No No	
	Are all prescriptions maintained for a period of three years?	Yes 🗌 No 🗌	
	When a generic drug is dispensed, is the manufacturer or distributor noted on the original prescription and the label?	Yes 🗌 No 🗌	
	Are the initials of the filling/refilling pharmacist noted on the prescription and/or computer record?	Yes 🗌 No 🗌	

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# 11. PATIENT PROFILES Section 5.1.10 of the Pharmacy Rules and Regulations

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	ACTION/DATE		
What ty	rpe of profile do you use?	Computerized	
Are pro	files checked prior to dispensing new and refill prescriptions?	Yes ☐ No ☐	
•	If NO, explain when profiles are checked:		
Check	what you record on profile: ☐ Refills ☐ Prescriptions Only ☐ Both Refills	and Prescription	
		ipport Personnel	
Are pro	files kept for at least one year from date of last entry in profile?	Yes 🗌 No 🗌	
	iles include the following information?		
a.	Patient last and first name, address, phone number?	Yes ☐ No ☐	
b.	Patient age or DOB?	Yes ☐ No ☐	
c.	Prescriber's name and, for controlled substances, DEA #?	Yes ☐ No ☐	
d.	Original dispense date, prescription number, number of refills?	Yes ☐ No ☐	
e.	Allergy information and chronic diseases?	Yes ☐ No ☐	
f.	If the answer to allergies and/or chronic diseases is "none," is "none" shown on the patient profile?	Yes ☐ No ☐	
g.	Documentation of any information the patient refused to provide?	Yes ☐ No ☐	
h.	Initials of dispensing pharmacist?	Yes ☐ No ☐	
i.	Documentation of patient's refusal or acceptance of counseling?	Yes ☐ No ☐	
j.	Pharmacist comments related to OTC use?	Yes ☐ No ☐	
COMPU	TER SYSTEMS Section 5.1.12 of the Pharmacy Rules and Regulations	•	
	INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Who is	INSPECTION QUESTION authorized to enter data into the computer system?		CORRECTIVE ACTION/DATE
	authorized to enter data into the computer system?	neral access code)?	
		neral access code)?	
What is	authorized to enter data into the computer system?	neral access code)?  Yes  No	
What is	authorized to enter data into the computer system?s the method of entry for each authorized person (e.g., individual access code, ger		
What is Would a	authorized to enter data into the computer system?  the method of entry for each authorized person (e.g., individual access code, ger another pharmacist or support person be able to enter prescription?	Yes  No	
What is Would a If there	authorized to enter data into the computer system?  the method of entry for each authorized person (e.g., individual access code, ger another pharmacist or support person be able to enter prescription?  is a general access code, can the person who entered the data be identified?	Yes	
What is Would a If there Is comp	authorized to enter data into the computer system?  the method of entry for each authorized person (e.g., individual access code, gereanother pharmacist or support person be able to enter prescription?  is a general access code, can the person who entered the data be identified?  buter used for other store functions?	Yes	
What is  Would a  If there Is comp Does d Does d Does d	authorized to enter data into the computer system?  sthe method of entry for each authorized person (e.g., individual access code, gereanother pharmacist or support person be able to enter prescription?  is a general access code, can the person who entered the data be identified?  outer used for other store functions?  ata entry of patient profiles comply with regulation?  ata entry of prescription information comply with regulation?  ata entered identify the responsible pharmacist(s) for each step in the dispensing	Yes	
What is  Would a  If there Is comp Does da Does da process	authorized to enter data into the computer system?  sthe method of entry for each authorized person (e.g., individual access code, gereanother pharmacist or support person be able to enter prescription?  is a general access code, can the person who entered the data be identified?  outer used for other store functions?  ata entry of patient profiles comply with regulation?  ata entry of prescription information comply with regulation?  ata entered identify the responsible pharmacist(s) for each step in the dispensing	Yes	
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What is  Would a  If there Is comp Does da Does da process Does da Is data If pharm	authorized to enter data into the computer system?  In the method of entry for each authorized person (e.g., individual access code, gere another pharmacist or support person be able to enter prescription?  It is a general access code, can the person who entered the data be identified?  In the part of patient profiles comply with regulation?  In the person who entered the data be identified?  In the person who	Yes	
What is  Would a  If there Is comp Does da Does da process Does da Is data If pharmare mai	authorized to enter data into the computer system?  In the method of entry for each authorized person (e.g., individual access code, gere another pharmacist or support person be able to enter prescription?  It is a general access code, can the person who entered the data be identified?  In the part of patient profiles comply with regulation?  In the person who entered the data be identified?  In the person who	Yes	
What is  Would a  If there Is comp Does da Does da process Does da Is data If pharmare mai	authorized to enter data into the computer system?  In the method of entry for each authorized person (e.g., individual access code, gere another pharmacist or support person be able to enter prescription?  It is a general access code, can the person who entered the data be identified?  In the part of patient profiles comply with regulation?  In the person who entered the data be identified?  In the person who	Yes	ACTION/DATE
What is  Would a  If there Is comp Does da Does da process Does da Is data If pharmare mai	authorized to enter data into the computer system?  In the method of entry for each authorized person (e.g., individual access code, gere another pharmacist or support person be able to enter prescription?  It is a general access code, can the person who entered the data be identified?  In the part of patient profiles comply with regulation?  In the person who entered the data be identified?  In the person who	Yes	
What is  Would a  If there Is comp Does da Does da process Does da Is data If pharmare mai	authorized to enter data into the computer system?  In the method of entry for each authorized person (e.g., individual access code, gere another pharmacist or support person be able to enter prescription?  It is a general access code, can the person who entered the data be identified?  In the used for other store functions?  In ata entry of patient profiles comply with regulation?  In ata entry of prescription information comply with regulation?  In ata entered identify the responsible pharmacist(s) for each step in the dispensing is?  In ata entered remain online for at least one year from last entry?  In entered from one through three years ago available within five days?  In acy records of the distribution, receipt, and dispensing of controlled substances intained centrally, is a copy of the letter notifying the DEA available?  In the method of entry for each authorized person individual access code, gerean controlled substances intained centrally.	Yes	CORRECTIVE
What is  Would a  If there Is comp Does da Does da process Does da Is data If pharmare mai	authorized to enter data into the computer system?  the method of entry for each authorized person (e.g., individual access code, gereanother pharmacist or support person be able to enter prescription?  is a general access code, can the person who entered the data be identified?  buter used for other store functions?  ata entry of patient profiles comply with regulation?  ata entry of prescription information comply with regulation?  ata entered identify the responsible pharmacist(s) for each step in the dispensing servata entered remain online for at least one year from last entry?  entered from one through three years ago available within five days?  macy records of the distribution, receipt, and dispensing of controlled substances intained centrally, is a copy of the letter notifying the DEA available?  PRECORD KEEPING Section 5.1.12.5 of the Pharmacy Rules and Regularity.	Yes	CORRECTIVE

### 14. CONTAINERS

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Are medications dispensed in containers which comply with USP requirements?	Yes ☐ No ☐	
Are child-resistant containers used?	Yes ☐ No ☐	
Is permission to use regular containers (no safety cap) documented?	Yes ☐ No ☐	

### 15. LABELING <u>24 Del C. §2522</u>

INSPECTION QUESTION	CORRECTIVE ACTION/DATE
Do prescription labels show the following?	
Prescription number?     Yes □ No □	
Patient name?     Yes    No	
Specific directions (no "as directed" prescriptions)?     Yes   No	
Drug name and strength?     Yes    No	
Prescriber name?     Yes    No	
Date of dispensing?     Yes  No	
Appropriate auxiliary labels?     Yes      No	
Name and address of the dispensing pharmacy?     Yes  No	

# 16. PRESCRIPTON TRANSFERS/ EXCHANGE OF VALID NON-CONTROLLED PRESCRIPTIONS BETWEEN PHARMACIES Section 5.1.11 of the Pharmacy Rules and Regulations

INSPECTION QUESTION	CORRECTIVE ACTION/DATE
Do verbal requests for a prescription transfer meet all of the following:	
<ul> <li>Request comes from a registered pharmacist or pharmacy intern or student under the direct supervision of a pharmacist?</li> </ul> Yes □ No □	
<ul> <li>Prescription is immediately reduced to writing and contains the information required on a written prescription as per Section 5?</li> </ul> Yes \( \subseteq \) No \( \subseteq \)	
<ul> <li>First and last name of the of the pharmacist transmitting the information is documented on the copied prescription ?</li> </ul> Yes □ No □	
<ul> <li>Prescription used for refills is clearly identified as a COPY?</li> <li>Yes □ No □</li> </ul>	
<ul> <li>Copy or transfer shows date and file number of the original prescription and indicates the name and address of the pharmacy providing the copy?</li> </ul> Yes □ No □	
Copy shows the last date of dispensing?     Yes □ No □	
Actual number of refills remaining are indicated?     Yes   No	
<ul> <li>Notation indicating a copy was given and refills are no longer valid is placed on either the original prescription or the patient profile?</li> </ul> Yes □ No □	

## 17. IMMUNIZATIONS Section 14.0 of the Pharmacy Rules and Regulations

INSPECTION QUESTION	CORRECTIVE ACTION/DATE	
Is the pharmacy immunizing?  • If NO, skip to section 18. CONTROLLED SUBSTANCES.	Yes ☐ No ☐	
Is proof available onsite that each immunizing pharmacist meets the educational requirements, including a current CPR certification, two hours of continuing education on immunization and a completed certification of immunization?	Yes ☐ No ☐	
Has the immunizing pharmacist(s) submitted their educational requirements and CPR certification to the Board of Pharmacy so they are licensed as an Immunizing Pharmacists?	Yes ☐ No ☐	
Is there a Policy and Procedure manual on immunization?	Yes ☐ No ☐	
Are prescriptions or the physician-approved protocol current and available for inspection?	Yes ☐ No ☐	
Are all immunization patients counseled and given written information?	Yes ☐ No ☐	
Are signed copies of patient immunization consent forms retained?	Yes 🗌 No 🗌	

# IMMUNIZATIONS Section 14.0 of the Pharmacy Rules and Regulations, Continued

INSPECTION QUESTION	CORRECTIVE ACTION/DATE	
Does documentation of each injection include the following?		
<ul> <li>Patient name, address, phone number?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Patient DOB and gender?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Name of medication administered, lot and expiration date?</li> </ul>	Yes ☐ No ☐	
<ul> <li>Administration site, dose, date of order and date of administration?</li> </ul>	Yes ☐ No ☐	
Prescriber name?	Yes ☐ No ☐	
<ul> <li>Name of pharmacist administering the injection?</li> </ul>	Yes ☐ No ☐	
Is all documentation retained for at least three years?	Yes ☐ No ☐	
Is documentation of vaccinations reported to the Division of Public Health Immunization Registry as required?	Yes 🗌 No 🗌	

# 18. CONTROLLED SUBSTANCES 21 CFR 1300-1306

INSPECTION QUESTION		CORRECTIVE ACTION/DATE
Are U.S. Official Order Form-Schedule II (DEA Form 222) (21 CFR 1305) and unnegotiated forms secure?	Yes 🗌 No 🗌	
Are the DEA Form 222s properly executed and retained for at least two years (21 CFR 1305.12)?	Yes ☐ No ☐	
Regarding invoices of controlled substances (21 CFR 1304.04 f 1, 2):		
Are Schedule II order forms and invoices filed separately?	Yes ☐ No ☐	
<ul> <li>Are Schedule III – V invoices signed and dated upon receipt and filed separately from other invoices?</li> </ul>	Yes 🗌 No 🗌	
Are all invoices retained for at least two years?	Yes ☐ No ☐	
Regarding controlled substances that are returned for disposal (21 CFR 1307.21):		
Are the drugs returned for disposal via the reverse distributor?	Yes ☐ No ☐	
Are DEA Form 41 filed properly and retained for two years?	Yes ☐ No ☐	
Has there been any loss of controlled substances since the last review?	Yes ☐ No ☐	
<ul> <li>If YES, did you complete and submit a report of theft/loss of controlled substances to the Board and DEA (21 CFR 1301.76(b))?</li> </ul>	Yes 🗌 No 🗌	
Was a biennial inventory of controlled substances completed (21 CFR 1304.11c)?  • If YES, enter DATE COMPLETED:	Yes ☐ No ☐	
Did the Pharmacist-in-Charge (PIC) change after the last self-inspection?  • If YES, answer these questions:	Yes ☐ No ☐	
a. PIC Start Date:	Yes ☐ No ☐	
b. Was the Pharmacy Board notified about the PIC change within ten days and was a copy of the notification retained onsite?	Yes ☐ No ☐	
c. Did the departing and incoming PICs do a complete inventory of controlled substances, submit it to the Office of Controlled Substances and retain a copy onsite?	Yes ☐ No ☐	
Do prescriptions for controlled substances contain each of the following:		
Patient's name and address?	Yes ☐ No ☐	
Prescriber's name, address, phone number, and DEA #?	Yes ☐ No ☐	
Date of issue?	Yes ☐ No ☐	
Drug name, strength and quantity?	Yes ☐ No ☐	
Specific directions?	Yes ☐ No ☐	

## CONTROLLED SUBSTANCES 21 CFR 1300-1306, Continued

INSPECTION QUESTION	CORRECTIVE ACTION/DATE				
Does the prescriber verify all verbal prescriptions for controlled substances?					
Regarding Schedule II prescriptions:					
<ul> <li>Filled separately from other prescriptions?</li> </ul>	Yes ☐ No ☐				
<ul> <li>Filled within seven days of issue in a quantity of not more than 100 or a 31- day supply, whichever is greater?</li> </ul>					
<ul> <li>Properly cancelled and signed by the filling pharmacist?</li> </ul>	Yes ☐ No ☐				
<ul> <li>Not partially filled unless noted on the prescription that the patient is in a long- term care facility ("LTCF") or is "terminally ill" and not exceeding 60 days from issue?</li> </ul>	Yes 🗌 No 🗌				
<ul> <li>Listed in a perpetual inventory to audit on-hand quantities for accuracy? (Not a requirement)?</li> </ul>	Yes ☐ No ☐ N/A ☐				
Are OTC sales of pseudoephedrine products recorded and checked on line?	Yes 🗌 No 🗌				
Are pseudoephedrine products reported to The National Data Base?	Yes ☐ No ☐				
Is this pharmacy distributing controlled substances to other registrants including pharmacies, hospitals and practitioners?  • If YES, answer these questions:	Yes 🗌 No 🗌				
a. Are the Schedule II controlled substances distributed via DEA Form 222?	Yes ☐ No ☐				
b. Are the Schedule III-V controlled substances distributed via invoice?	Yes ☐ No ☐				

### 19. CONTROLLED SUBSTANCES AUDIT

Complete a controlled substances audit for THREE (3) drugs as directed by the Board. The table at right shows the recommended drugs for the PIC to audit. If you do not dispense *any* of the drugs on the list, choose three drugs (CII) that you frequently dispense.

AUDIT PERIOD	RECOMMENDED DRUGS				
	Choose three of the following drugs:				
	Oxycodone 10 mg tabs or capsules				
2017	Oxycodone 5 mg/Acetaminophen 325 mg				
	Methadone 10 mg				
	Hydrocodone 5 mg/325 mg				
	Oxycodone CR (controlled release) 20 mg tabs				
	Fentanyl patches 25 micrograms				

Complete the following table and calculate the percentage discrepancy as shown. Submit a report to the Board within 30 days to explain a discrepancy greater than 0.2% for Schedule II medications.

		AUDIT PERIO	O (must be a m	inimu	m of three	e months):		
FROM DATE OF LAST BIENNIAL INVENTORY:			TO DATE OF DRUG AUDIT:					
		e dispensed duri					to choose drug	s that were
NAMES OF DRUGS AUDITED	LAST INVENTORY	PURCHASES SINCE INVENTORY	SALES SINCE INVENTORY	(=Las Purci	CULATED MOUNT st Inventory LUS (+) nases , then act (-) Sales)	CURRENT INVENTORY	DISCREPANCY (subtract Current Inventory (-) from Calculated Amount)	% DISCREPANCY (divide Discrepancy by sum of Last Inventory and Purchases, then multiply by 100)
Sample	300	700	600		400	350	50	5%
Delaware la	nw holds the pharn the practice of pha	CERNS ABOUT SUBST nacist-in-charge res rmacy. Failure to d	CERTIFICA	CLAR ATION	PIFICATIO	<b>ON.</b> mpliance with	all state and fed	leral laws
I, completed the verification be	ne self-inspection of by the Board of Pha	, Delaware this pharmacy of wh rmacy and/or the Off f-inspection form is t	nich I am pharmacis ice of Controlled Su	st-in-cha ubstanc	arge. I under es. I further	stand that all r state under pe	esponses are sub nalty of perjury th	ject to

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Signature of Pharmacist-in-Charge: \_\_\_\_\_\_\_ Date: \_\_\_\_\_\_